


Child not up to date with Centrelink

Scenario

Parent/Guardian contacts practice to say Centrelink does not identify the child as UTD

Check List

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- Has this child had all of their scheduled vaccinations ?
 - Is all the data recorded correctly on your system? e.g. dose/sequence numbers
 - Confirm history on AIR to determine whether all vaccines have successfully transmitted with correct dose/sequence numbers
 - Does AIR state there are no vaccines due?

If **YES** to all above

Inform the parent/guardian:

- Centrelink may have an incorrect Medicare number OR permission has not been given for information sharing between AIR & Centrelink
- The parent/guardian can give permission through accessing My Gov

If **not YES** to all above

- If vaccination information is missing on AIR, enter the data correctly onto AIR using the 'Encounter Details' screen, using the provider number linked to the AIR access
- If the issue involves overseas history not being on AIR, forward the original copy of the history to public health along with a completed 'Catch up and/or vaccination record update' cover sheet.