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# Introducing the Sunshine Coast Public Health ~~C~~ommunity Immunisation Specialist Service (KISS)

At recent community outreach activities we had an overwhelming response regarding the need for a local immunisation hesitancy service to support the Sunshine Coast community. We are pleased to announce that The Sunshine Coast Public Health Unit (SCPHU) will be running a pilot project by providing a community immunisation specialist service (KISS) that is aimed at discussing and educating immunisation-hesitant parents and clients of all ages. KISS aims to not only deal with vaccine hesitancy on the individual level, but to also better understand vaccination hesitancy amongst the Sunshine Coast community, and provide important feedback and education to the general practice community on our experiences.

The KISS service **will**:

* Require **a completed referral form (all sections)** from the referring practice or service. This form requires some of the client’s demographic, social, and vaccine behaviour information.
  + Please ensure that the client has consented to engaging with the KISS service
* Contact referred clients and offer consultation either in person or over the telephone (based on client preference)
* Maintain communication with the client’s GP to ensure continuity of care

The KISS service **will not** (at this time):

* Be providing immunisation; the client will be referred back to their usual General Practice.
* Charge clients or billing Medicare for the service, given that this is a pilot project.
* Provide consultation to people who have strong, un-modifiable anti-vaccination beliefs.
* Provide consultation for severe adverse events following vaccination, these clients will still require referral to the Lady Cilento Children’s Hospital Specialist Immunisation Service.

Consultation will be held either by phone or in person at the Sunshine Coast Public Health Unit, 1st floor, 60 Wises Road, Buderim. We have free parking for clients and parents. Please refer a client / parent by emailing the attached referral form with the subject ‘KISS referral’ to [SCPHU@health.qld.gov.au](mailto:SCPHU@health.qld.gov.au).

If there are any questions about the service or the referral processes please contact the Sunshine Coast Public Health Unit on (07) 5409-6600.

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# Sunshine Coast Public Health ~~C~~ommunity Immunisation Specialist Service

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# Referral Form

**Client name: DOB:**

**Country of Birth: Ethnicity:**

**Primary Parent / Carer: DOB:**

**Parent/ Carer education: Year 12 or less / TAFE / University**

**Country of Birth: Ethnicity: # of kids:**

**Home address:**

**No Jab No Pay/ Tax benefits? Y/N**

**Referring General Practitioner:**

**Practice Name and Phone number:**

**Please complete the information below:**

**Rating of concern /hesitancy:**

(pro-vaccine) 0……1……2……3……4……5……6……7……8……9……10 (anti-vaccine)

**Key reasons for concern / hesitancy:**

**Key sources of information informing concern / hesitancy (circle all that apply):**

Media / Social Media / Internet / Friends & family/ Personal experience /

Other:

**Complex medical issues with client or parent:**

**Other relevant issues KISS should be aware of regarding this client:**

Please complete this form and email with the subject ‘KISS referral’ to [SCPHU@health.qld.gov.au](mailto:SCPHU@health.qld.gov.au).

Any concerns please contact the unit at 5409-6600.