

Information for GPs—Virtual Fever Clinic

With the rapidly evolving COVID-19 situation, Sunshine Coast Hospital and Health Service (SCHHS) has been carefully planning its response to support the community.

As part of the planned response SCHHS is commencing Fever Clinics in a phased manner. At 1pm today (9 March 2020) a Virtual Fever Clinic will commence.

Patients may be referred via their GP, 13HEALTH (13 43 25 84), Public Health Unit or other community service.

The service will operate 7 days a week from 8am to 6pm, and the contact phone number to schedule a clinical review is **(07) 5436 8762**.

Who is this clinic for?

This service is suitable for patients with mild symptoms and able to be managed in the community, if you believe patient may require physical examination and/or admission due to symptom severity, age or comorbidities, please send to ED or via QAS.

This is a Telehealth appointment. The patient should be asked to provide details including the best call back contact number to facilitate setting up the video consultation. Patients without internet access or mobile device will need to physically present for assessment either via their GP or a Fever Clinic.

Patients with moderate to severe symptoms such as SOB should present to ED for formal triage and assessment in negative pressure rooms as this is the cohort who will likely need admission. Patients seen via Virtual Clinic will be referred for testing at QML or S&N as indicated

What happens at the Telehealth appointment?

All patients will be assessed by a senior clinician and either referred for testing for respiratory viruses including COVID-19 at a pathology location close to home or advised to seek further assessment at a clinically appropriate location e.g. nearest physical ED for assessment.

Communication with GP

A summary of advice provided through this service and a copy of investigations ordered will be provided to the patients nominated treating GP.

Who will contact patients with results?

The service will be responsible for contacting the patients to discuss their results and advise re any further action required.

How much does this service cost?

This service is free of charge for Medicare card holders and other eligible persons e.g. reciprocal agreement with country of origin.