

Closing the Gap (CTG)

New CTG guidelines came into effect on July 1, 2021. Many patients who have previously been considered as registered for CTG are in fact NOT registered. As a result, you may have noticed some changes to the PBS Co-Payment for your Aboriginal and Torres Strait Islander patients with CTG scripts not able to be completed.

Services Australia has introduced a new national registration database which practices will be able to access through HPOS. All PBS prescribers registered with both Services Australia and AHPRA will be able to register their patients and check to see if patients are registered.

Refer to the [Factsheet](#) and [Frequently Asked Questions](#) for program changes.

To register your patients, refer to the following steps:

Step 1 On the PRODA Login screen enter your **individual** PRODA account username and password, and then select the **Login** button. Or if you have a **Digital Identity** connected to your PRODA account, you can login by selecting the Login using your Digital Identity button.

Step 2 Enter the **verification code** to complete the 2-step verification process, and then select next.

Step 3 On the **Health Professional Online Services** tile select **Go to service**.

Step 4 Select the **My Programs** tile on the HPOS landing page.

Step 5: Select the **Closing the Gap PBS Co-Payment Register** tile from the **My Programs** page.

Step 6 Select which method you want to search for your patient, Medicare Card details or Patient Name Details.

Step 7 Enter the required search criteria, Medicare card number, Individual Reference Number, also known as IRN, Patients first name. You must read and agree to the declaration before the search button becomes active - upon activation select search. (Tab to next field)

Step 8A If successful your patient will be displayed below the search criteria with their current CTG registration status. The register button will display for patients with an INACTIVE status.

Step 8B Select the register button at the bottom of the screen.

Step 8C Select Save.

Step 8D Registration Status will change to **ACTIVE** and the start date will be populated with today's date. Your patient is now registered for CTG.

* Please note that you will need to be an AHPRA registered health provider or a delegate to register your patients.

Your Primary Health Care Officer will be able to provide you with more details or please contact Juanita O'Rourke: jorourke@ourphn.org.au