



Australian Government

Department of Health



An Australian Government Initiative

Activity Work Plan 2019-2021: Integrated Team Care Funding

Central Queensland, Wide Bay, Sunshine Coast PHN

Overview

Current Activities

Preamble:

As part of our commissioning approach, the PHN has identified and defined where we **procure** health services, **partner** with other agencies to implement health system solutions, and where our staff **provide** health system support services (e.g. general practice support, allied health engagement, education, digital health leadership). This approach allows us to provide clarity and transparency to our stakeholders.

Methodology used in Activity Work Plan:

This activity work plan uses the “Procure, Partner, Provide” methodology as a basis and expands upon the activities that will be undertaken in five strategy areas:

Strategy 1: Achieve better treatment and management of chronic conditions for Aboriginal and Torres Strait Islander people, through better access to the required services and better care coordination and provision of supplementary services;

Strategy 2: Foster collaboration and support between the mainstream primary care and the Aboriginal and Torres Strait Islander health sectors;

Strategy 3: Improve the capacity of mainstream primary care services to deliver culturally appropriate services to Aboriginal and Torres Strait Islander people; and

Strategy 4: Increase the uptake of Aboriginal and Torres Strait Islander specific Medicare Benefits Schedule (MBS) items, including health assessments for Aboriginal and Torres Strait Islander people and follow up items;

Strategy 5: Support mainstream primary care services to encourage Aboriginal and Torres Strait Islander people to self-identify.

To avoid repetition, **Indigenous sector consultation, collaboration and engagement** are addressed in detail in this section and subsequently referred to within the body of the Activity Work Plan. Similarly, the description of the regional ITC Workforce is referenced throughout the document and described in detail in this section.

Indigenous sector consultation, collaboration and engagement

The description of the Indigenous sector consultation, collaboration and engagement below applies to all items in the following Activity Work Plan.

Central Queensland and Wide Bay:

In Central Queensland and Wide Bay, ongoing engagement with the Aboriginal and Torres Strait Islander health sector is achieved by continuing the current effective strategies including individual and group processes and local forums:

- local service providers (including organisations such as Helem Yumba, Darumbal Enterprises, Central Queensland Indigenous Development)
- Aboriginal Community Controlled Health Organisations (ACCHOs) including Bidgerdii Community Health Service in Rockhampton, Yoonthalla Services Woorabinda, Nhulundu Wooribah Indigenous Health Organisation in Gladstone, Galangoor Duwalami and the Institute for Urban Indigenous Health on the Fraser Coast, and Integrated Wellbeing Centre in Bundaberg.
- GPs, including those working in the ACCHOs and in mainstream general practices
- Central Queensland HHS and Wide Bay HHS

- community consultation including ITC patients and their carers
- utilisation of existing Indigenous committees and community/Elder groups (such as Fitzroy Basin Elders Committee)
- informal yarns with Community members and groups
- deep and ongoing engagement with the Woorabinda community through the Woorabinda Aboriginal Shire Council Mayor and Councillors as well as local Elders
- Reconciliation Action Plan (RAP) community consultation which yields rich qualitative information on the quality of health care services received by Aboriginal and Torres Strait Islander community members.

Sunshine Coast:

Ongoing engagement with the Aboriginal and Torres Strait Islander health sector within the Sunshine Coast and Gympie regions will be achieved through regular meetings with:

- North Coast Aboriginal Corporation for Community Health (NCACCH) (ITC service provider, ACCHO)
- Sunshine Coast and Gympie Aboriginal and Torres Strait Islander Health Planning and Coordination Committee (a tripartite partnership between NCACCH, Sunshine Coast HHS and the PHN, led by Board Chairs and Executive team members)
- Aboriginal and Torres Strait Islander Local Health Forum (auspiced by the Sunshine Coast Hospital and Health Service)
- Other identified networking groups
- Reconciliation Action Plan (RAP) community consultation which yields rich qualitative information on the quality of health care services received by Aboriginal and Torres Strait Islander community members.

NCACCH ITC team members facilitate stakeholder engagement and consultation initiated by the PHN with particular emphasis on gathering qualitative data for the ongoing Health Needs Assessment processes.

In all areas of the region, engagement and guidance through formalised bodies such as the Community Advisory Council and the Clinical Council, Mental Health and Alcohol and Other Drugs Strategic Collaboratives will continue.

ITC Workforce

Contract documentation includes requirements for commissioned service providers to provide at least a minimum staffing level, in line with the revised ITC guidelines and current staffing levels. The levels below are the minimum expected.

Area	Position	FTE	Organisation Type
Central Queensland	Indigenous Health Project Officer	1.0	PHN
Central Queensland	Care Coordination	3.0	2 FTE AMS 1 FTE PHN (Woorabinda until transition)
Central Queensland	Outreach Worker	2.0	2 FTE AMS
Wide Bay	Indigenous Health Project Officer	1.0	PHN
Wide Bay	Care Coordination	2.4	2 FTE AMS 0.4 FTE Primary Health Care Organisation (North Burnett)

Wide Bay	Outreach Worker	2.4	2 FTE AMS 0.4 FTE Primary Health Care Organisation (North Burnett)
Sunshine Coast	Indigenous Health Project Officer	1.0	AMS
Sunshine Coast	Care Coordination	3.0	AMS
Sunshine Coast	Outreach Worker	1.0	AMS

1. (a) Planned activities funded by the Indigenous Australians' Health Program Schedule for Integrated Team Care Funding

PHNs must use the table below to outline the activities proposed to be undertaken within the period 2019-2021. These activities will be funded under the IAHP Schedule for Integrated Team Care.

Proposed Activity 1	
ACTIVITY TITLE	ITC-P1: ITC Program.
Program Key Priority Area	Indigenous Health
Needs Assessment Priority	Improve Aboriginal and Torres Strait Islander people's access to high quality, culturally appropriate health care, including care coordination services.
Aim of Activity	Contribute to improving health outcomes for Aboriginal and Torres Strait Islander people with chronic health conditions through better access to care coordination, multidisciplinary care, and support for self-management.
Description of Activity	<p><u>Strategy 1:</u> Achieve better treatment and management of chronic conditions for Aboriginal and Torres Strait Islander people, through better access to the required services and better care coordination and provision of supplementary services.</p> <p>Procurement of regional ITC service provision through current contracting arrangements with service providers. In the Bundaberg LGA, a tender process is in train to identify a preferred provider. PHN is providing ITC Program activities in Bundaberg until a preferred provider is identified, in line with Department of Health approval.</p> <p>Procure:</p> <ul style="list-style-type: none"> • ITC-P1.1 - Supplementary Services, as an integral activity of the ITC program, are procured by all ITC service providers across the PHN region. • ITC-P1.2 - Allied health primary care services where partnership arrangements are unable to provide an adequate level of access to quality services for Aboriginal and Torres Strait Islander community members eligible for the ITC program. • ITC-P1.3 - Continue to contract Bidgerdii Community Health Service to provide ITC program in Central Queensland. • ITC-P1.4 - Continue to contract Gladstone Region Aboriginal and Islander Community Controlled Health Service (GRAICCHS) T/A Nhulundu Wooribah Indigenous Health Organisation to provide ITC program in Central Queensland. • ITC-P1.6 - Continue to contract Vector Health and CQ Physio to provide allied health services to the community of Woorabinda. • ITC-P1.7 - Continue to contract Institute for Urban Indigenous Health (IUIH) and Galangoor Duwalami Primary Health Care Service to provide ITC services in the Fraser Coast LGA, in Wide Bay. • ITC-P1.8 - Continue to contract Blue Care to deliver ITC services in the North Burnett LGA, in Wide Bay.

- **ITC-P1.9** - Commence contract for ITC services for the Bundaberg region.
- **ITC-P1.10** - Continue to contract North Coast Aboriginal Corporation for Community Health (NCACCH) to deliver ITC services in the Sunshine Coast and Gympie LGAs.

Partner:

- **ITC-P1.11** - Partner with CheckUP and Central Queensland Hospital and Health Service (CQ HHS) to ensure streamlined delivery and aligned resourcing for funding of allied health services at the Woorabinda allied health clinic, including physiotherapy, occupational therapy, diabetes education, speech pathology, exercise physiotherapy, psychology and podiatry.
- **ITC-P1.12** - Partner with Sunshine Coast Hospital and Health Service (SCHHS) to support the expansion of their Cultural Healing program into Gympie.
- **ITC-P1.13** - Partner with Central Queensland Hospital and Health Service (CQHHS), Woorabinda Aboriginal Shire Council and Yoonthalla Services Woorabinda in supporting the Woorabinda community in their journey to self-determination and Community Control.

Provide:

- **ITC-P1.5** - Continue to deliver the Woorabinda ITC services, until the proposed Aboriginal Community Controlled Health Organisation is established and ready to transition the program. **The planned transition completion date is 30 September, 2019. This means that the PHN is continuing to provide ITC services in Woorabinda from 1 July – 30 September 2019, while the transition takes place, to ensure a seamless transition for clients.**
- **ITC-P1.14** - Support rollout and uptake of HealthPathways system to ensure it becomes a source of truth in supporting ITC providers.
- **ITC-P1.15** - Continue to provide care coordination services in Woorabinda and to provide approved ITC IHPO position located in Rockhampton to support external ITC providers. Plan to transition the care coordination service when the Woorabinda Aboriginal Medical Service is established.
- **ITC-P1.16** - Continue to provide approved ITC IHPO position located in Bundaberg to support external ITC providers.
- **ITC-P1.17** - Engage with consumers to continue to monitor access, satisfaction with services provided and understand health needs.

ITC service provision is monitored and supported by the three IHPO positions across the region, two of which are PHN staff members and one which sits in North Coast Corporation for Aboriginal Community Health.

IHPO Activity:

The role of the IHPO in the ITC program involves, but is not limited to:

- developing and implementing a coordinated team-based approach to Aboriginal and Torres Strait Islander health, especially between the IHPO, Outreach Worker and Care Coordinator positions;
- developing and implementing strategies to improve access to mainstream primary care for Aboriginal and Torres Strait Islander people, including through outreach programs such as the Medical Outreach – Indigenous Chronic Disease Program (MOICDP), the Rural Health Outreach Fund (RHOF), and the Visiting Optometrists Scheme (VOS);

	<ul style="list-style-type: none"> • increasing awareness of and maximising links between services for Aboriginal and Torres Strait Islander people, including those provided by Commonwealth and state/territory governments, AMSs, and other organisations; • facilitate working relationships and communication exchange between mainstream organisations, AMSs and their peak bodies; • collaborating with local Indigenous health services and mainstream health services in a partnership approach for the delivery of primary care services. <p>In addition to this, the IHPO Central Queensland will continue to attend and support the Woorabinda Health and Wellbeing Partnership Forum and provide assistance, where appropriate, to the newly established Yoonthalla Services Woorabinda (Yoonthalla) community-controlled organisation.</p> <p>Care Coordination and Outreach Worker Activity:</p> <p>Care Coordinators and Outreach Workers work directly with clients to ascertain need, advocate with health professionals, coordinate care activity, identify opportunities for further support through supplementary services and other funding streams, promote self-management and health literacy and encourage and support clients to access supports when required.</p> <p>Care Coordinators and Outreach Workers liaise with general practitioners and practice staff, hospital and health services staff, private service providers and community care organisations to ensure the effectiveness of the patient journey between community, primary, secondary and tertiary health care. Care Coordinators and Outreach Workers play a large role in marketing and promoting the ITC Program to stakeholders as an option for Aboriginal and Torres Strait Islander community members who require support to manage their chronic disease needs.</p> <p>Please refer to ITC Workforce table in “Current Activities” section.</p>
Target population cohort	Aboriginal and Torres Strait Islander people with a diagnosed chronic condition.
Indigenous specific	Yes
Coverage	Whole PHN Region
Consultation	Please refer to description in “Current Activities” Section.
Collaboration	Please refer to description in “Current Activities” Section.
Activity milestone details	Activity is valid for full duration of AWP
Commissioning method and approach to market	<p>1. Please identify your intended procurement approach for commissioning services under this activity:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Not yet known <input type="checkbox"/> Continuing service provider / contract extension <input checked="" type="checkbox"/> Direct engagement. If selecting this option, provide justification for direct engagement, and if applicable, the length of time the commissioned provider has provided this service, and their performance to date.

	<p>ITC-P1.5 - The commissioning of the ITC Program for Woorabinda is expected to be by direct engagement in line with ITC guidelines to commission local ACCHOs as preferred providers of the program.</p> <p><input checked="" type="checkbox"/> Open tender</p> <p>ITC-P1.9 - Wide Bay, Bundaberg ITC program: An open tender process is currently being undertaken by the PHN. The tender closed on 7 December 2018 and evaluation took place from January - March 2019. It is anticipated that the preferred provider will be identified and the ITC program transition on or by 1 July 2019.</p> <p><input type="checkbox"/> Expression of Interest (EOI)</p> <p><input checked="" type="checkbox"/> Other approach (please provide details) Ongoing PHN activity</p> <p>2a. Is this activity being co-designed? Yes</p> <p>2b. Is this activity this result of a previous co-design process? Yes</p> <p>3a. Do you plan to implement this activity using co-commissioning or joint-commissioning arrangements? No</p> <p>3b. Has this activity previously been co-commissioned or joint-commissioned? No</p>		
Decommissioning	Nil Decommissioning Activity		
Funding Source	2019-2020	2020-2021	Total
Planned Commonwealth Expenditure – Integrated Team Care Funding	\$2,948,605	\$2,990,208	\$5,938,813
Funding from other sources	-	-	-
Funding from other sources	If applicable, name other organisations contributing funding to the activity (i.e. state/territory government, Local Hospital Network, non-profit organisation).		

Proposed Activity 2	
ACTIVITY TITLE	ITC-P2: Aboriginal and Torres Strait Islander Community Engagement.
Program Key Priority Area	Indigenous Health
Needs Assessment Priority	Improve Aboriginal and Torres Strait Islander people's access to high quality, culturally appropriate health care, including care coordination services.
Aim of Activity	Improve access to culturally appropriate mainstream primary care services (including but not limited to general practice, allied health, and specialists) for Aboriginal and Torres Strait Islander people.
Description of Activity	<p>Partner:</p> <p>ITC-P2.1 - Continue to support NAIDOC week events across the PHN region with in-kind contributions such as marketing and promotion, volunteering.</p> <p>In addition to the in-kind supports for NAIDOC week, the IHPOs and Care Coordinators are working across the region to identify and provide further in-kind support to community-based activities with a specific focus on chronic disease management and prevention activities.</p> <p>ITC-P2.2 - Provide a yearly forum between PHN and all ACCHO ITC service provider staff to support ongoing high quality care and efficient, effective and appropriate services.</p> <p>Particular focus with upskilling ITC workforce in areas of chronic disease, MMEx, peer supervision/mentoring, networking between services and forward planning for the ITC program across the region.</p> <p>ITC-P2.3 - Support the Reconciliation Action Plan (RAP) consultations and development across the PHN region with in-kind contributions and accessing referencing opportunities with ITC clients.</p> <p>The PHN now has completed consultations for the "Reflect" Reconciliation Action Plan (RAP) and it is in draft format. It is expected that the RAP will go out for internal and Board consultation and be submitted to Reconciliation Australia in May 2019.</p> <p>Planning is being undertaken to look to phase 2 of community consultation with a steering committee to be established with a regionally diverse membership that will include ITC clients of all current service providers. The steering committee will allow referencing opportunities with ITC clients and the opportunity to collaboratively contribution to continuous improvement activities based on feedback received.</p> <p>The ITC contracts are specific in the stipulation of the activities of the Indigenous Health Project Officers (IHPOs) and Outreach Workers (OWs). There is an expectation on behalf of the PHN that the IHPOs and the OWs are effective in providing collaboration and support between the mainstream primary care and Aboriginal and Torres Strait Islander health sectors. This may be achieved in numerous ways, dependent on the area and the relationships within it.</p>
Target population cohort	Aboriginal and Torres Strait Islander people with a diagnosed chronic condition.

Indigenous specific	Yes		
Coverage	Whole PHN region		
Consultation	Please refer to description in “Current Activities” Section.		
Collaboration	Please refer to description in “Current Activities” Section.		
Activity milestone details	Activity is valid for full duration of AWP		
Commissioning method and approach to market	<p>1. Please identify your intended procurement approach for commissioning services under this activity:</p> <p><input type="checkbox"/> Not yet known</p> <p><input type="checkbox"/> Continuing service provider / contract extension</p> <p><input type="checkbox"/> Direct engagement. If selecting this option, provide justification for direct engagement, and if applicable, the length of time the commissioned provider has provided this service, and their performance to date.</p> <p><input type="checkbox"/> Open tender</p> <p><input type="checkbox"/> Expression of Interest (EOI)</p> <p><input checked="" type="checkbox"/> Other approach (please provide details) Non-Procured ongoing PHN activity</p> <p>2a. Is this activity being co-designed? Yes</p> <p>2b. Is this activity this result of a previous co-design process? Yes</p> <p>3a. Do you plan to implement this activity using co-commissioning or joint-commissioning arrangements? No</p> <p>3b. Has this activity previously been co-commissioned or joint-commissioned? No</p>		
Decommissioning	Nil Decommissioning activity		
Funding Source	2019-2020	2020-2021	Total
Planned Commonwealth Expenditure – Integrated Team Care Funding	\$13,000	\$13,000	\$26,000
Funding from other sources	-	-	-
Funding from other sources	If applicable, name other organisations contributing funding to the activity (i.e. state/territory government, Local Hospital Network, non-profit organisation).		

Proposed Activity 3	
ACTIVITY TITLE	ITC-P3: Improve the capacity of mainstream primary care services.
Program Key Priority Area	Indigenous Health
Needs Assessment Priority	Improve Aboriginal and Torres Strait Islander people's access to high quality, culturally appropriate health care, including care coordination services.
Aim of Activity	Improve access to culturally appropriate mainstream primary care services (including but not limited to general practice, allied health, and specialists) for Aboriginal and Torres Strait Islander people.
Description of Activity	<p>Partner:</p> <p>ITC-P3.1 - Partner with local Hospital and Health Services (HHS) to support delivery of culturally appropriate services within their organisations.</p> <ul style="list-style-type: none"> • CQ Integrated Care Strategic Planning Workshop has taken place with CQ HHS and PHN - Indigenous health is identified as a priority • New Director of Indigenous Health on the Executive of the CQ HHS • Collaboration between PHN, CQ HHS, Woorabinda Council and Yoonthalla Services - supporting Yoonthalla towards self-determination and Community Control. • WB HHS and PHN Integrated Care Strategic Planning workshop has occurred and a roadmap of future integrated activity has been developed. • SC HHS and PHN Integrated Care Strategic Planning workshops have occurred with a Joint Executive Committee formed to meet quarterly. • SC HHS and PHN Executive workshop has been completed with the development of an Integrated Care Strategy 2018-2021. • Tripartite Agreement between PHN, SCHHS and North Coast Aboriginal Community Controlled Health. Group meets on a 2 monthly cycle to review Strategic Plan Priorities and related activities. Group includes additional sectors including education, community services & mental health. <p>ITC-P3.2 - Increase cultural competence of PHN staff by participating in appropriate cultural competence training for staff.</p> <ul style="list-style-type: none"> • Woorabinda Passport: Yoonthalla Services Woorabinda is currently delivering a community cultural immersion experience for organisations that deliver programs and services in Woorabinda. PHN executive and senior management team members have taken part in the inaugural workshop and PHN staff who deliver services in Woorabinda are expected to complete the experience. PHN is currently negotiating with Yoonthalla in regard to scheduling. • Internal support from the PHN Education Coordinator and the Indigenous Health Working Group to progress RACGP accredited Cultural Competence training. Discussions held with external stakeholders (CQ University, James Cook University, ACCHOs) to progress area specific cultural competence training for staff. • To achieve these activities, the PHN is networking with the ACCHOs, GPs, allied health and primary health care providers, the HHSs and associated service providers to improve coordination.

	<ul style="list-style-type: none"> • These activities aim to support mainstream primary care to develop culturally appropriate services, and as yet there has been no tangible pooling of resources. <p>As per the ITC Guidelines, activities to improve the cultural competency of mainstream primary care include, but are not limited to:</p> <ul style="list-style-type: none"> • Delivering or organising cultural awareness training for staff; • Promoting the uptake of Indigenous MBS items such as 715 health checks and ensuring follow-up services are utilised; and • Helping practices create a more welcoming environment e.g. Indigenous artwork and posters. <p>Procure:</p> <p>ITC-P3.3 - Contract appropriately accredited service providers, to deliver cultural awareness training for Wide Bay and Sunshine Coast.</p> <p>Procurement of these activities will take place in the 2019-20 financial year following consultation, planning and implementation.</p> <p>ITC-P3.4 - Procure cultural awareness training for Central Queensland.</p> <p>Procurement of these activities will take place in the 2019-20 financial year following consultation, planning and implementation.</p>
Target population cohort	Aboriginal and Torres Strait Islander people with a diagnosed chronic condition
Indigenous specific	Yes
Coverage	Whole PHN region
Consultation	Please refer to description in “Current Activities” Section.
Collaboration	Please refer to description in “Current Activities” Section.
Activity milestone details	Activity is valid for full duration of AWP
Commissioning method and approach to market	<p>1. Please identify your intended procurement approach for commissioning services under this activity:</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Not yet known <input type="checkbox"/> Continuing service provider / contract extension <input type="checkbox"/> Direct engagement. If selecting this option, provide justification for direct engagement, and if applicable, the length of time the commissioned provider has provided this service, and their performance to date. <input type="checkbox"/> Open tender <input type="checkbox"/> Expression of Interest (EOI) <input type="checkbox"/> Other approach (please provide details) <p>2a. Is this activity being co-designed? Yes</p> <p>2b. Is this activity this result of a previous co-design process? No</p> <p>3a. Do you plan to implement this activity using co-commissioning or joint-commissioning arrangements?</p>

	No 3b. Has this activity previously been co-commissioned or joint-commissioned? No		
Decommissioning	Nil Decommissioning activity		
Funding Source	2019-2020	2020-2021	Total
Planned Commonwealth Expenditure – Integrated Team Care Funding	\$10,000	\$10,000	\$20,000
Funding from other sources	-	-	-
Funding from other sources	If applicable, name other organisations contributing funding to the activity (i.e. state/territory government, Local Hospital Network, non-profit organisation).		

Proposed Activity 4	
ACTIVITY TITLE	ITC-P4: Increase the uptake of Aboriginal and Torres Strait Islander specific Medicare Benefits Schedule (MBS) items.
Program Key Priority Area	Indigenous Health
Needs Assessment Priority	Improve Aboriginal and Torres Strait Islander people's access to high quality, culturally appropriate health care, including care coordination services.
Aim of Activity	Improve access to culturally appropriate mainstream primary care services (including but not limited to general practice, allied health, and specialists) for Aboriginal and Torres Strait Islander people.
Description of Activity	<p>Partner:</p> <ul style="list-style-type: none"> • ITC-P4.1 - Partner to support the Well Persons' Health Check day on the Sunshine Coast and in Gympie. <ul style="list-style-type: none"> ○ The aim of WPHC Day is to educate and increase awareness of the health issues affecting our indigenous community. Community members are provided with the opportunity to complete general and sexual health checks and encouraged to follow up with their local GP for an Aboriginal Health Assessment (715). Influenza vaccinations are also available on the day. • ITC-P4.2 - Continue to partner with Generalist Medical Training (GMT) to support cultural awareness training of medical students and registrars across the region. • ITC-P4.3 - Partner with Yoonthalla Services Woorabinda to support the remembrance of the "Taroom to Woorabinda Walk" and other community activities, allowing for marketing and promotion of the ITC program with community, particularly Elders. • ITC-P4.4 - Partner with Aboriginal and Torres Strait Islander organisations across the region to support specific events such as NAIDOC, Coming of the Light, National Reconciliation Day etc. in order to raise awareness of the ITC program and its benefit to eligible community members. <ul style="list-style-type: none"> ○ The IHPOs and Care Coordinators are working across the region to identify and provide further in-kind support to community based activities with a specific focus on chronic disease <p>Provide:</p> <ul style="list-style-type: none"> • ITC-P4.5 - Support general practice to increase use of Aboriginal and Torres Strait Islander MBS Item numbers (715, 81300-81360, 10987 and 10997) and uptake of Indigenous Health Practice Incentive Program. • ITC-P4.6 - Provide collaboration opportunities with local providers for IHPOs and OWs so that practice activities are aligned. • ITC-P4.7 - Provide opportunities for IHPOs and OWs to work directly with the PHN Health System Improvement Officers, visiting general practices and forging relationships with key practice personnel.

Target population cohort	Aboriginal and Torres Strait Islander people with a diagnosed chronic condition.		
Indigenous specific	Yes		
Coverage	Whole PHN region		
Consultation	Please refer to description in “Current Activities” Section.		
Collaboration	Please refer to description in “Current Activities” Section.		
Activity milestone details	Activity is valid for full duration of AWP		
Commissioning method and approach to market	<p>1. Please identify your intended procurement approach for commissioning services under this activity:</p> <p><input type="checkbox"/> Not yet known</p> <p><input type="checkbox"/> Continuing service provider / contract extension</p> <p><input type="checkbox"/> Direct engagement. If selecting this option, provide justification for direct engagement, and if applicable, the length of time the commissioned provider has provided this service, and their performance to date.</p> <p><input type="checkbox"/> Open tender</p> <p><input type="checkbox"/> Expression of Interest (EOI)</p> <p><input checked="" type="checkbox"/> Other approach (please provide details) Ongoing PHN Activity</p> <p>2a. Is this activity being co-designed? No</p> <p>2b. Is this activity this result of a previous co-design process? No</p> <p>3a. Do you plan to implement this activity using co-commissioning or joint-commissioning arrangements? No</p> <p>3b. Has this activity previously been co-commissioned or joint-commissioned? No</p>		
Decommissioning	Nil Decommissioning activity		
Funding Source	2019-2020	2020-2021	Total
Planned Commonwealth Expenditure – Integrated Team Care Funding	-	-	-
Funding from other sources	-	-	-
Funding from other sources	If applicable, name other organisations contributing funding to the activity (i.e. state/territory government, Local Hospital Network, non-profit organisation).		

Proposed Activity 5	
ACTIVITY TITLE	ITC-P5: Support mainstream primary care services to encourage Aboriginal and Torres Strait Islander people to self-identify.
Program Key Priority Area	Indigenous Health
Needs Assessment Priority	Improve Aboriginal and Torres Strait Islander people's access to high quality, culturally appropriate health care, including care coordination services.
Aim of Activity	Improve access to culturally appropriate mainstream primary care services (including but not limited to general practice, allied health, and specialists) for Aboriginal and Torres Strait Islander people.
Description of Activity	<p>Partner:</p> <ul style="list-style-type: none"> • ITC-P5.1 - Partner with ITC providers to encourage participants to support family to self-identify. • ITC-P5.2 - Leverage off Strategy 3 to support the primary care sector, especially general practice, to increase cultural competence. • ITC-P5.3 - General practice support to increase GPs' and nurses' understanding of the importance of self-identifying, leveraging off Strategy 3. • ITC-P5.4 - Promotion of the AIHW website tool which will allow primary health care staff to self-assess cultural competency. • ITC-P5.5 - Encourage GPs and primary health care staff to minimise use of medical jargon. • ITC-P5.6 - Encourage general practices to create an environment and ambience that is culturally safe and promotes the practice staff and processes as valuing Aboriginal and Torres Strait Islander patients. <p>The IHPO, Care Coordinator and Outreach Worker positions within the PHN will continue to work with the Health Systems Improvement officers to progress this activity.</p>
Target population cohort	Aboriginal and Torres Strait Islander people with a diagnosed chronic condition.
Indigenous specific	Yes
Coverage	Whole PHN region
Consultation	Please refer to description in "Current Activities" Section.
Collaboration	Please refer to description in "Current Activities" Section.
Activity milestone details	Activity is valid for full duration of AWP
Commissioning method and approach to market	<p>1. Please identify your intended procurement approach for commissioning services under this activity:</p> <p><input type="checkbox"/> Not yet known</p> <p><input type="checkbox"/> Continuing service provider / contract extension</p>

	<input type="checkbox"/> Direct engagement. If selecting this option, provide justification for direct engagement, and if applicable, the length of time the commissioned provider has provided this service, and their performance to date. <input type="checkbox"/> Open tender <input type="checkbox"/> Expression of Interest (EOI) <input checked="" type="checkbox"/> Other approach (please provide details) Ongoing PHN Activity 2a. Is this activity being co-designed? No 2b. Is this activity this result of a previous co-design process? No 3a. Do you plan to implement this activity using co-commissioning or joint-commissioning arrangements? No 3b. Has this activity previously been co-commissioned or joint-commissioned? No		
Decommissioning	Nil Decommissioning activity		
Funding Source	2019-2020	2020-2021	Total
Planned Commonwealth Expenditure – Integrated Team Care Funding	-	-	-
Funding from other sources	-	-	-
Funding from other sources	If applicable, name other organisations contributing funding to the activity (i.e. state/territory government, Local Hospital Network, non-profit organisation).		

Activity Title/Reference	ITC-P6 Support the establishment of Yoonthalla Aboriginal Community Controlled Health Organisation in Woorabinda
Existing, Modified or New Activity <i>Existing: approved activities with the unchanged scope.</i>	An existing activity.
Description of Activity (Target population cohort, Indigenous specific, duration, coverage and commissioning method).	Central Queensland, Wide Bay, Sunshine Coast PHN (the PHN) has been working with the Woorabinda community over the past three years to support their journey towards establishing an Aboriginal Community Controlled Health Organisation (ACCHO).
Justification of Activity	In the 2018-19 ITC AWP, the PHN requested to carry over 2017-18 money to provide financial support for the establishment and transition period of ITC to the new ACCHO in Woorabinda. This was planned to occur in mid-2019. The ACCHO transition period had to be delayed and as such, the PHN is seeking permission to carry over the 2017-18 money, to support the transition of ITC services in Woorabinda, which is currently underway. It is critical that the PHN is able to financially support this transition to maintain continuity of care for clients, existing and new.
2018-19 activity/activities from which the unspent funds occurred, and reason(s) why funds were unspent	The unspent funds from 2017-18 were explained in the 2018-19 AWP. The unspent carry over of these funds, which is only \$60,000 of the \$108,810, resulted from a delay in the transition period, as detailed above.
Proposed 2017-18 carried to 2018-19 unspent funds allocated toward this activity	\$60,000

Planned total expenditure for this activity in 2019-20

\$60,000

